REST Sustainability accreditation

For hotels finalising or starting their submissions, you will note that the portal has been updated and looks slightly different, with some additional documents required.

Please note, that these additional documents were originally requested to be within the workbook/evidence, but have been separated so that we can distribute this information as part of global listings and requirements. It may look like more work but in reality, it is just breaking out evidence into separate sections for you to upload.

Each document does have a '?' on it within the portal and when you click on this, it explains what is needed to be uploaded, if applicable to your property, however we have listed a summary of these below for your reference and support. Please note that some are only required if applicable.

Document	Mandatory	Info
EPC Certificate.	N	If you have an existing EPC or equivalent energy survey, upload
HETAS certificate	N	A HETAS Certificate is legally required in the UK for installing or servicing solid fuel appliances
Accessibility Guide	Y	An Accessibility Guide is a customer-facing document that clearly describes the physical environment, facilities, and services offered supporting access for a wide range of needs
Legionella Risk Assessment	Y	A Legionella Risk Assessment is a legal requirement for properties with water systems
Procurement policy	Y	A Procurement Policy sets out how a business or organisation buys goods and services.
REST Surveillance Workbook (2nd accreditation only) – available from QiT portal	Y	A review of how your business is performing against the REST Pillars and evidence presented in your previous assessment. Download from portal
Wholesome Water Report (where applicable)	N	If you are currently using a drinking water supply that is not mains sourced, please upload your most recent report
Allergen Matrix Sample	Y	Please provide evidence of your approach to allergen management and any associated matrix
Fire Risk Assessment	Y	Your Fire Risk Assessment (FRA) must be reviewed at least every 12 months
Risk Assessment	Y	A business specific Health & Safety Risk Assessment is required
Carbon Measurement Emission Data	Y	Carbon Calculator report
Energy & Water consumption measurements	Y	Tracking how much energy and water your building or business uses

Proof of a Green Team/Committee	**Y**	Shows that your business has a dedicated group driving sustainability efforts
Supporting REST evidence	**Y**	Upload any additional supplementary evidence that supports your workbook
Sustainability policy/environmental statement	**Y**	A Sustainability Policy or Environmental Statement explains how a business minimises its environmental impact
REST Workbook (year 1 only)	**Y**	Original workbook from 1st accreditation
Electrical Installation Condition Report	**Y**	Upload current document
Employers Liability insurance	**Y**	Upload current document
Public Liability insurance	**Y**	Upload current document
Gas Certificate (If applicable)	N	Upload current document

We would also like to remind all hotels that your 2nd year Carbon emission data needs to be submitted via the Zero Carbon portal so please login to https://bw.zerocarboncalculator.com and enter your 2025 usage figures.

As always, the QiT team, QA's, CAM's and Sustainability Team (sustainability@bwhhotels.co.uk) are here to support you with this important area.